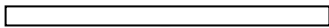


# Comcast Outage



Connie Garland 6:44 PM



From: **cgarland@harvardmanagement.com** (cgarland@harvardmanagement.com) This sender is in your [contact list](#).

Sent: Wed 12/03/14 6:44 PM



Good afternoon everyone

One of the board members looked into the Comcast outage issue over the Thanksgiving holiday

If you were unable to finish watching a paid-for movie - Comcast will reimburse you for the cost. Keep track of how many days you were out of service and call back when you get service. They will credit your account for the days you were without service.

Connie Garland  
Harvard Management Solutions Inc.